



WAGGIN' TAILS

PET BOARDING POLICY INFORMATION

WAGGIN' TAILS takes caring for your 4-legged friend very serious and consider it a privilege. Please read our pet boarding policy to ensure your pet has the very best stay possible.

Vaccinations

Dog boarding requires the following vaccinations for your dog:

- Rabies, Distemper, Parvo are yearly vaccinations.
- Bordetella is administered yearly or every 6 months if your vet requires.
- Consult your veterinarian if you have questions.

Cat boarding requires the following vaccinations for your cat:

- Rabies, FVRCP and Leukemia

It takes a few days for your pet to become inoculated against illnesses after they receive their vaccinations.

- We highly recommend your pet receives their vaccinations a 10 days before boarding.
- We require an updated record of your pet's vaccinations prior to your boarding date.
- Puppies and Kittens cannot stay with us until they are 16 weeks old and have received all of their booster vaccinations.
- No pet will be able to stay at our facility without proof of vaccinations.
- We will call your veterinarian for you if you use a local veterinarian to verify vaccinations.
- If you arrive without your vaccination records and do not use a local vet clinic we will not be able to receive your pet.
- Getting your pets vaccinated on arrival day is not enough time for the vaccinations to work effectively.
- **Waggin' Tails** works hard to keep a clean healthy environment in our dog boarding kennels. We adhere to the following best practices to insure a safe stay. Every room and patio gets cleaned and rinsed thoroughly daily. All rooms are sanitized and ready for each new guest.



Personal Items

Your pet will feel better with some of their own personal items.

- Please mark all of their items with your name so it cannot be washed off.
- If their items get soiled we will wash them for you.
- We recommend that you bring their bed with you for your pet's stay.
- Bring a couple of their toys with you.
- We have found it helpful to give them an item with your scent. Perhaps an old T-shirt as a suggestion.
- Some pets are not able to have anything with them. They will destroy or eat them. Let us know so we can keep them comfortable.
- Be reasonable in selecting what you will bring with your pet. Please keep the number of items to a minimum.
- Waggin' Tails will do its best keeping your pets items in good condition but we cannot guarantee it. We are not responsible for them or the replacement of them.

Parasites

Your pet will be examined for external parasites, such as, fleas and ticks. If discovered on your pet we will give them a bath with frontline spray or oral flea/tick medication to eliminate the parasites. You will be charged for this service or medication.



Food

Proper nutrition is very important while your pet is away from home. We found it best not to change their diets. This will make your pet feel more at home and not upset their tummy. We will feed them according to your instructions. To help ensure they stay on daily schedule we suggest you separate each meal time by putting each meal in a baggie and mark them by day and if it is a morning, afternoon or evening meal. Take the same approach for canned or packaged meals. Give us a call if you have any questions or concerns.



Treats

Treats We will give them out according to your directions.



Medications

Your pet depends on their medications. We will administer them according to your directions. Please make sure the medications have clear instructions and that there is enough medication for their stay. Please provide Pill Pockets, peanut butter, cheese or whatever you use to hide the medication. **Daily medication fee is \$1.50 a day.**



Hours of Operation

Monday -- Friday 8:00 am to 1:00 pm & 4:00 pm to 6:00 pm

Saturday --8:00 am to 12 noon Sunday -- 4:00 pm to 5:00 pm

Waggin' Tails closes on all Holidays and the Sunday following the holiday. We will be caring for your 4-legged friend. Closing gives us a chance to enjoy the holiday too.

Drop-off and Pick-up Hours and Charges

- **Pets may check-in any time during normal business hours.**
- **Pets that are picked-up before 1:00 pm will not get charged for that day of boarding**
- **Boarding rates are charged by the night with 1 pm check-out just like hotels.**
- **1/2 DAY BOARD FEE IS CHARGED IF PICKED UP ON SUNDAY AFTERNOON**

After Hours pick-up charges \$45

Holiday Schedule

Waggin' Tails closes on all Holidays and the Sunday of the holiday weekend. We will be caring for your 4-legged friend. Closing gives us a chance to enjoy the holiday too.

We are closed the following days: New Year's Day Easter Day Memorial Day 4th of July

Labor Day Thanksgiving Christmas Father's Day Mother's Day

We close at noon on the following days: New Year's Eve Thanksgiving Eve Christmas Eve

Deposits

- There is a **\$20.00** non-refundable deposit required when making your boarding reservation.
- This deposit will be applied to your final bill.
- If you cancel your reservation **2 days** before your arrival date, you will receive your deposit back.
- If you cancel less than **2 days** before your arrival date, you will not receive your deposit back.
- We suggest you make reservations in advance to insure your pets has a spot. Holidays fill up fast.

If you fail to provide proper records of your pet's vaccinations by check-in and your reservation is cancelled you will not receive your deposit back.

Boarding Rates

Rates subject to change, check with Waggin' Tails to make sure of current boarding rates.

BOARDING RATES ARE CHARGED BY THE NIGHT WITH 1 PM CHECK-OUT EXCEPT ON SUNDAY, WHERE ½ DAY IS CHARGED FOR SUNDAY DURING PICK-UP HOURS OF 4 PM TO 5 PM. DISCOUNT OF \$2 PER PET PER DAY IS GIVEN IF YOU PROVIDE YOUR PET'S FOOD. PAYMENT IS DUE UPON CHECK-IN.

DOGS UNDER 50' \$21 NIGHT WITH FOOD/ \$19 NIGHT

DOGS OVER 50' \$23 NIGHT WITH FOOD/ \$21 NIGHT

DOGS OVER 75' \$25 NIGHT WITH FOOD/ \$23 NIGHT

CATS \$11 NIGHT WITH FOOD/ \$9 NIGHT

DOGGY DAYCARE---\$7 DAY \$33 MONTH (15 DAYS) 2 DOGS-- \$53 MONTH 3 DOGS-- \$79 MONTH

ASK ABOUT WAGCAMP, TO GET A BIGGER DISCOUNT ON BOARDING